



Booking Conditions

1. BOOKING CONFIRMATION

- a) All bookings are made with The International School of Soccer. (the Company), whose main business address in the USA is:
2854 Habersham Road, Atlanta, GA 30305.
- b) No contract exists until the Company receives and acknowledges in writing a signed booking form with the relevant deposit payment.
- c) No additions, deletions, changes or promises may be made relating to these conditions, except in writing by a Director of the Company.

2. PAYMENT SCHEDULES

- a) A first deposit of US \$300 per person must be made with the booking form. Confirmation of your booking will then be sent by return mail.
- b) No later than 6 weeks after confirmation of your booking the Company must receive the second deposit of US \$300 per person.
- c) The final balance payment must be received by the Company no later than 12 weeks prior to departure.

3. PRICES

The Company reserves the right to impose surcharges in respect to cost increases related to fuel, or U.S. or foreign government action.

The Company will absorb increases equivalent to 2 percent of the trip price. If the surcharge exceeds 10 percent of the trip price, you have the right to cancel and receive a full refund of all monies paid.

4. CANCELLATION BY CUSTOMER

- a) Notification of cancellations must be made by requesting and submitting the official cancellation form by fax or mail.
- b) The 1st \$600 in deposits/payments are fully refundable until January 1, 2004, end of business. After this date the 1st \$600 in deposits are non refundable.
- c) The following scale of charges are payable by the customer for cancellations made later than Jan 1st end of business and after full balances have been paid:

84 to 15 days prior to departure: 60% of the total invoiced price

14 to 1 days prior to departure: 80% of the total invoiced price

Departure day or after date of travel: The total invoiced price

5. CANCELLATION BY THE COMPANY

- a) The Company reserves the right to cancel your trip. In the highly unlikely event of your trip being cancelled, you will have the choice of accepting an alternative arrangement or a full refund of the monies paid. The Company will ensure that any alternative arrangements offered are of at least equivalent standard to those originally booked.
- b) In no event will the Company cancel your trip less than 14 days prior to departure, except in the case of war, threat of war, political crisis, civil commotion or strife, terrorist activity, strikes or industrial action, natural disasters, fires, technical problems to transport, closure of airport or other circumstances beyond the Company's control.

THE INTERNATIONAL SCHOOL OF SOCCER

2854 Habersham Road, Atlanta, Georgia 30305

Phone: 404-869-2760 Fax: 404-869-2786



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6. COMPANY LIABILITY

- a) The Company has taken all reasonable steps to ensure that the suppliers contracted for services during your trip are efficient and reliable and that they maintain high standards and conform with the laws and regulations of the country in which they operate. Every booking is accepted subject to the conditions imposed by the companies concerned.
- b) The Company accepts reasonable responsibility for ensuring the trip which you book with us is supplied as described in the itinerary or on the brochure. If for whatever reason alternative arrangements or accommodation are offered, the Company will ensure that they are of a similar standard.
- c) The availability of some facilities advertised or communicated cannot be guaranteed, as these are entirely dependent on local weather conditions. Facilities may also close without prior notice due to public holiday, festivals and routine maintenance. In these instances no refunds can be given. However, if we are aware of the unavailability of any services prior to departure we will endeavor to advise you accordingly.
- d) Occasionally accommodation photographs used on the club pages are general photos and may not be specific to that club.

7. COMPLAINTS

- a) If you wish to make a complaint during your trip you should inform us as soon as possible. We will investigate any complaints and try to resolve them as quickly as possible. If the matter cannot be resolved satisfactorily during your trip please write to our office within 28 days of your return to the U.S.
- b) The Company will only deal with correspondence from the person signing the booking form or his or her authorized nominee.
- c) The Company will investigate complaints thoroughly and report back to you.

8. CHANGES

If you want to change any of the details of your booking after we have sent you confirmation we will do our best to help. However, we have no obligation to make any change. You must advise of any change in writing and we recommend that letters be sent by registered or certified mail.

9. PASSPORT/VISA

It is your responsibility to be in possession of a valid passport and any required visa.

10. GOVERNING LAW

This contract will be governed by and construed under the law of the State of Georgia.

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I have read and fully understand the attached International School of Soccer booking conditions. I hereby acknowledge that I have conveyed all of the attached terms and conditions to every traveler in my group. I will inform any new travelers added to the group after the date written below of all of the attached conditions.

Group Name(s) _____

Group Number (s) _____

Name _____

Signature _____ Date _____